



MOTORCYCLE INDUSTRY
DEALER APPLICATION

373 Mitch McConnell Way
Bowling Green, KY 42101
Phone: 270-842-6000
Fax: 270-842-9527

BUSINESS INFORMATION

This application WILL NOT be approved without photocopies of your business license, state resale permit and yellow pages telephone listing which must be under motorcycle sales, parts or service.

Company Name: _____

Street Address: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Telephone: () _____ Fax: () _____

General Manager: _____ Owner: _____

Business License #: _____ Resale Permit #: _____

Type of Business: _____ Years in Business: _____

Company Email Address: _____ Website: _____

Contact Person and Email Address: _____

Motorcycle Industry References

Company	Address	Telephone	Account #	Open, Check, Other
1.				
2.				
3.				

After your company has placed & paid for 3 orders totaling at least \$3,000 with RC Components, the option of paying with company check may be available to you. Please contact your sales representative for more information.

TERMS AND CONDITIONS

GENERAL POLICY: RC Components sells to both motorcycle businesses and to the general public. For dealers to qualify for dealer pricing an approved dealer application must be on file at RC Components prior to ordering.

RETURN POLICY: No chrome plated parts can be returned after 30 days from the invoice date. All other parts can be returned within 90 days from the invoice date. No parts will be accepted freight collect. Customer assumes responsibility for value of parts to our door. No parts will be accepted without prior authorization. No parts will be accepted after they have been mounted on the bike or have had a tire mounted. A re-stocking fee of up to 25% may be applied.

DAMAGED GOODS: Indicate DAMAGED when you sign for the material. Keep the shipping carton. Hold the goods. Notify us by phone for instructions (270) 842-6000.

PLACING ORDERS: Orders must be placed Monday through Thursday 8 am - 5 pm CST and Friday 8 am – 4 pm CST. You can fax your order 7 days a week, 24 hours a day on our designated fax line at (270) 842-9527.

Motorcycles can be dangerous if not properly maintained and ridden safely. RC Components has no control over the usage of any of its parts. RC Components expects the dealer and dealer's customer to exercise good judgment as to the proper selection, installation, use and maintenance of any parts. RC Components assumes no responsibility for damage or injury of any kind, because of misuse or improper application of any parts in any way by any person. RC Components expects the end user to exercise good judgment.

The information on this application is true and complete. I have read, understand and by my initials consent to these conditions. _____
(Initial)

Limited Warranty

RC Components products have a one year limited warranty from the RC Components' date of invoice against all material or workmanship defects. If, due to such a defect, you return the product to us within the warranty period, we will replace it or, at our option, repair it at no charge to you, but for the cost of labor for which RC Components is not responsible. This Warranty does not cover wheels used on the street or highway that are designated in our catalog for racing purposes only. In addition, due to the unusual stresses placed on all parts used on the race track, RC Components may, in its sole discretion, deny warranty claims on any parts used for racing purposes.

Limited Chrome Warranty

RC Components chrome products have a one year limited warranty from the RC Components' date of invoice. The condition and appearance of chrome plating is largely dependent on user care and maintenance. Products should be maintained properly by cleaning with mild soap and water and waxing with a high quality carnauba wax. Small flaws and/or marks do not constitute flawed product. Corrosion defects due to salt spray in beach or snow areas, corrosive chemicals, improper care or cleaning are NOT COVERED by warranty. Parts must be returned to RC Components for inspection for determination of repair, replacement or credit. No replacement will be shipped prior to receipt of the return for inspection and determination of qualification of warrant. We will make every effort to ship promptly, delays may sometimes occur due to manufacturing schedules. No credit will be issued for labor or any cost incurred beyond the original cost of the part.

Limited Forged Wheel Chrome Warranty (LFWCW)

The chrome plating on RC Components Brand forged wheels is warranted for seven years from date of manufacture as shown on each wheel. LFWCW warranty is non-transferable, and limited to the ORIGINAL RETAIL PURCHASER of RC Components forged wheels. The LFWCW registration form must be completed and returned to RC Components, within 90 days from the date of your purchase, according to the instructions on the wheel for the warranty to be honored. Contact RC Components if you did not receive a registration form. LFWCW warranty claims not accompanied by proper documentation will default to our one year limited chrome warranty only manufacturing agreements. The LFWCW warranty applies only to RC Components, as shown in RC Components catalog(s), web-site or advertisements. The LFWCW warranty on each wheel sold to or through a manufacturer's standard vehicle warrant, if any, unless otherwise agreed upon in writing by RC Components.

Frame Warranty

RC Components frames are warranted for one year from the RC Components date of invoice against all material or workmanship defects. RC Components is not responsible for any paint or labor cost under any circumstances. Since our parts are for custom application, we suggest test fitting all parts prior to any modification or painting.

Regardless of applicable warranty, parts must be returned to RC Components for repair, replacement or credit. No warranty will be honored prior to receipt of the return part for inspection and determination of qualification for warranty.

Warranty Exclusions

The chrome plating on RC Components products is of the highest quality and heavy duty application. However, the condition and appearance of chrome plating is largely dependent on user care and maintenance. Products should be maintained properly by cleaning with mild soap and water and waxing with a high quality carnauba wax. Small flaws and/or marks do not constitute a flawed product. Corrosion defects due to salt spray in beach or snow areas, corrosive chemicals, improper care or cleaning are NOT COVERED by warranty. The following are not covered by any warranty:

1. Any wheel or accessory which has been subjected to misuse, negligence, racing, improper installation, collision or damage from wheel weights.
2. Damage to the surface finish of the wheel or accessory as a result of stone chips or similar road hazard.
3. Damage to the surface finish of the wheel or accessory as a result of the use of polish, abrasives or rubbing compound or the use of acid based cleaners.
4. Any wheel which is installed without proper RC Components accessories or installed on a vehicle other than what it was designed.

5. Any wheel or accessory that has been repaired or altered by a party other than RC Components.
6. Corrosion or defects not resulting from manufacturing defects in workmanship or material.
7. Damage due to off-road or unlawful operation.
8. Labor and paint costs incurred by RC Components in connection with any warranty claim.

Warranty Service

Contact RC Components at (270) 842-6000 to obtain a return authorization number. This RA# must be visible on the outside of the package. Send parts to us at 373 Mitch McConnell Way, Bowling Green, KY 42101, with a description of the problem. You must prepay all shipping costs. Wheels will not be accepted with tires, rotors, sprockets or pulleys mounted unless RC Components mounted and/or assembled such items. RC Components is not responsible for parts lost or stolen in route to RC Components. You are encouraged to ship the parts via safest means possible, with receipt of confirmation and insurance if warranted. We will make every effort to ship replacement parts in a timely fashion, however, please be aware delays may sometimes occur due to cost incurred beyond the original cost of the part.

Limitations of Warranty

All Warranties are nontransferable, and are limited to or through the ORIGINAL RETAIL PURCHASER of the product(s) ONLY. "Date of invoice" for any RC Components warranty refers the date on which the product(s) was purchased from RC Components, regardless of whether the product(s) was purchased by retail user, or a dealer or wholesaler. Under no circumstance will any warranty expiration date be extended, unless agreed to by RC Components in writing. Repair or replacement of the product by RC Components is your sole and exclusive remedy. We are not responsible for incidental or consequential damages. Implied warranties, including those of fitness for a particular purpose and merchantability, are limited in duration to the one (1) year term of the express warranty; there are no expressed or implied warranties beyond those set forth in this document. RC Components reserves the right to investigate all warranty claims.

Exchanges/Missing Items

Incorrect, damaged or missing item(s) must be reported within 72 hours of the time the product is received. You mount it, you bought it. No exchanges will be accepted after 30 days from invoice date on chrome plated components. All other components will be limited to 90 days from the invoice date.

Lost or Stolen Packages

We ship all packages with delivery confirmation. Once a package is scanned as delivered, we cannot be responsible for lost or stolen packages. If you would prefer a signature confirmation, please request one at time of order placement. No refunds will be issued by RC Components for packages scanned as delivered to the correct address.

Dispute Resolution

As a condition precedent to any RC Components warranty, the party to any warranty claim waives any right to a jury trial, and agrees that for purposes of jurisdiction and venue, the transaction between RC Components and buyer occurred in Bowling Green, Warren County, Kentucky and buyer agrees that all disputes, claims or controversies of any kind or nature that may arise between buyer and RC Components shall be brought in the state or federal courts in Bowling Green, Warren County, Kentucky, with the appropriate jurisdiction over the dispute.

Minimum Advertised Price Policy

We believe that it is important that our dealers provide skilled, professional assistance in demonstrating, explaining, selecting and purchasing RC Components products. We also recognize that our dealers must earn sufficient profits to provide those services. However, we have determined that the advertising of our products at prices below MSPR undermines RC Components' industry reputation, image and marketing strategy. Therefore, we reserve that right to unilaterally terminate dealer status with any dealer that advertises RC Components products at a price less than the manufacturer's suggested retail price. We will update all dealers in the event that the minimum advertised price changes. Dealers may also contact us if further clarification on advertised pricing is necessary.

I certify that all information provided in the dealer application is true and complete. I have read, understand and by my signature consent to these Terms and Conditions.

(Signature)